

ORDINANCE 00 - 30

An Ordinance accepting a proposal for Upgrade of Constituent Request Tracking System

WHEREAS, the President and Board of Trustees of the Village of Chatham desire to provide services the citizens of Chatham in an efficient and cost effective manner; and

WHEREAS, in 1997 the Village purchased a system from Austin Professional Systems named "Our Town 2000" to assist in meeting the demand for services which continues each year to increase as the population grows and/or new services are added.


WHEREAS, GOVT.com, Inc. purchased Austin Professional Systems and has standardized the Beta versions of the software and enhanced the functionality of the product to include internet capabilities.

WHEREAS, the Administrative Committee reviewed the proposal and is recommending the purchase upgrade.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Chatham, Sangamon County, Illinois, as follows:

Section 1: That the Constituent Request Tracking product "Our Town 2000" be upgraded by the firm of GOVT.com, Inc. for fifteen thousand dollars.

Section 2: This Ordinance is effective upon its passage and approval.


Linda L. Koester, President
Village of Chatham

ATTEST:


Robert A. Krueger, Clerk

AYES: 85

NAYS: 0

ABSENT: Gray

APPROVED: 6/13/00

PASSED: 6/13/00

Data contained in this proposal is Confidential and Proprietary Information

Revised Proposal to Provide the

Village of Chatham, IL

OurTown2000 Software

Installation, Training & Maintenance

May 15, 2000

GOVT.com, Inc. is pleased to offer the following proposal for the upgrade from the Beta version of software, including installation, training and yearly maintenance, service and upgrades for *OurTown2000*.

In order to secure the terms of this proposal, it is requested that an official of the village sign one copy of this proposal, the Software Maintenance Agreement and the Software License Agreement and return it to GOVT.com, Inc.

A. Basic Software:

- | | |
|---|------------|
| 1. The <i>OurTown2000</i> Database Software with ten (10) concurrent user licenses included | \$15,000.* |
|---|------------|

* *Standard price is \$30,000.*

Additional users are \$2,000 each

B. Installation, setup, testing and training \$3000/day plus travel expenses.

- | | |
|---|--------------------|
| 1. Estimate 3 days for set up, testing, basic training Charge | No |
| Estimate 1 day for Administrator Training | No Charge |
| Estimate 1 day for Advanced Training | No Charge |
| Travel Expenses approximately \$2,000 for one trip | <u>\$ 2,000.00</u> |
| Total Approximate Costs | \$ 2,000.00 |

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C. Data Conversion of Name/Address Files

The rate to complete this conversion is \$150 / hour
and normally requires two days to complete. \$2,400

Charge to Chatham, IL No Charge

\$-0-

D. Annual Maintenance and Updates:

1. Maintenance includes program updates, program
corrections and new features to the application. \$ 3,000
20% of Basic Software

Telephone support included for ninety (90) days No Charge
after the installation

E. Customization.

1. Customization is \$250/hour. If any customization should
be required in the future, a separate statement of work and
quotation will be provided.

Summary:

<i>OurTown2000</i> software	\$15,000
Cost of Training (approximate)	\$ 2,000
Cost of Conversion	\$ -0-
Cost of Annual Maintenance	\$ 3,000
Total	\$20,000

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Training Includes:

Basic Operator Training

Half day classes

Two classes a day

Six to eight people per class

The training teaches call takers and agency contact how to use

OurTown2000 work order management

Administrator Training

One Day

This course includes: instruction on users, updating base files,
systems administration

Advanced Training

Reporting, Graphics – 2 days per person

Detailed training on queries and reports

Activity Based Costing/ Labor, Equipment, Materials

STANDARD TERMS AND CONDITIONS FOR PAYMENTS

OT2 and I311

Software -- invoice upon delivery

Installation -- invoice upon completion.

Training – invoice upon completion

Maintenance – invoice upon Customer Acceptance

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Support for OurTown2000

Users Manual provided

Context-sensitive Help Screens provided

Telephone Support 24 hours a day/7 days a week

MIS support handled by programmers

Services include Installation, Training, Custom Programming, and Troubleshooting

Maintenance contract includes upgrades, add-ons, and fixes.

If the Village of Chatham, IL agrees with this proposal, please sign one copy of this page and return to:

Kerry Konrad
Govt.com, Inc.
122 N. Court St.,
Lewisburg, WV 24901.
304-645-3481

If you have any questions regarding any part of this proposal don't hesitate to contact us at (877) 687-8696, or e-mail us at contract@govt.com

For:
GOVT.com, Inc.

For:
Village of Chatham, IL

SIGNED: _____

SIGNED: _____

NAME: _____

NAME: _____

TITLE: _____

TITLE: _____